

➤ Quality and Environmental Policy ViscoTec



Preface and Context

In line with our corporate vision: *"ViscoTec is the global market leader in demanding dispensing tasks,"* we offer precise dispensing through technology and passion!

ViscoTec Pumpen- und Dosiertechnik GmbH is a mechanical and plant engineering company headquartered in Töging am Inn, Bavaria. The company's administration, development, production, and sales departments are mainly located there. As a globally active company, we are aware of our responsibility in the world and recognize the urgency of environmental problems, man-made climate change, and the ecological crisis. This results in our commitment to protecting the environment.

With our specialized products, we offer customers from a wide range of industries solutions for difficult dosing tasks. Quality and environmental protection are an essential part of this. Our goal is to meet the highest standards by continuously improving our organization, products, and services.

Our quality and environmental policy is in line with our corporate values: appreciative, courageous, sustainable, technological, customer-oriented. It is applied to all business and operational areas of ViscoTec at its location in Töging, Germany. Particular attention is paid to the departments and operations with the greatest expected quality or environmental impact.

Principles of quality and environmental policy

1 Customer focus

Meeting customer requirements and striving to exceed customer expectations is of utmost importance to us. All activities are geared toward being a reliable partner to our customers and inspiring them with our products and services.

2 Leadership

Senior management is aware of the quality and environmental aspects and risks associated with business activities. It is responsible for the principles set out in this quality and environmental policy and their implementation.

Our managers play an active role by leading the organization and ensuring that the appropriate conditions are in place to achieve the desired goals. They ensure that the tasks and requirements derived from this policy are known to the employees in their area of responsibility, implemented, and complied with. This includes ensuring that all employees are informed about their tasks and duties, are suitably qualified, and are responsible in their roles.

3 Involvement of employees and interested parties

Every single employee in our company is a valuable part of our quality and environmental management system and should be involved with their knowledge and expertise. The successful implementation of our goals depends on the attitude of everyone involved towards the environment and quality, their awareness of these issues, and their commitment.

We ensure that stakeholders and interested parties both inside and outside the company are heard and considered. Through open communication about our management system and disclosure of our quality and environmental policy, we enable interested parties to understand ViscoTec's efforts. Our quality and environmental goals are achieved through the responsible, attentive, and conscious actions of all those involved.

4 Process-oriented approach and compliance

In a complex organization, it is important that key processes and procedures are considered, monitored, and further developed. This enables us to steer successfully and increase effectiveness and efficiency. To this end, our processes are presented in a uniform and comprehensible manner, and responsibilities are defined. The transparency this creates fosters security and trust - among employees and customers alike.

Compliance with applicable regulations, laws, and other legal requirements is a matter of course for us. In addition, we consider voluntary commitments, industry-specific standards, and the requirements of our stakeholders that contribute to improving our quality and environmental performance. We ensure that all relevant requirements are systematically identified, monitored, and integrated into our operational processes. Through regular training, internal audits, and proactive legal monitoring, we ensure compliance and adaptation to new legal developments.

5 Continuous improvement

Our focus is on cutting-edge product innovations and technologies. We achieve this ambitious goal by continuously implementing effective improvements in organizational and social areas, as well as in environmental and resource protection. This enables us to guarantee high-quality products and services both today and in the future.

6 Evidence-based decision-making

We are taking measures to minimize potential risks and exploit opportunities. We regularly analyze our quality and environmental performance. We make decisions in a considered manner based on information, analysis, and many years of experience. In doing so, we always align our decisions consistently with our goals and review their implementation and effectiveness.

7 Relationship management

Good customer and supplier relationships have a lasting impact on our success. We optimize our collaboration through a shared understanding of goals and values, as well as partnership-based integration. Thanks to their expertise and the quality of their products, our suppliers play a key role in guaranteeing high-quality products while conserving resources.

8 Quality management

Wir sind davon überzeugt, dass ein durchdachtes, wirksames und gelebtes Qualitätsmanagement-System die Effektivität und Effizienz des Unternehmens steigert. Dazu orientieren wir uns eng an der DIN EN ISO 9001 und nutzen alle Vorteile, die diese Norm uns bietet. Der jahrzehntelange Erfolg und das anhaltende Vertrauen unserer Kunden zeigt, dass ViscoTec Pumpen- u. Dosiertechnik GmbH uneingeschränkt in der Lage ist, alle Anforderungen und Erwartungen zur vollsten Zufriedenheit zu erfüllen.

9 Umweltmanagement

Durch den verantwortungsvollen Umgang mit Ressourcen tragen wir zur Reduzierung von Emissionen, Abfällen und Verschmutzung durch unsere Geschäftstätigkeit bei. ViscoTec verfolgt das Prinzip der fortlaufenden Verbesserung und fördert Maßnahmen zur Emissionsreduktion, zur Abfallvermeidung, Wiederverwertung und Ressourceneffizienz. Wir setzen auf umweltfreundliche Technologien, optimierte Prozesse und nachhaltige Materialien, um unseren ökologischen Fußabdruck zu verringern. Unseren bindenden Verpflichtungen kommen wir nach und verbessern uns fortlaufend. Dies gewährleisten wir durch unser Umweltmanagementsystem.

Franz Kamhuber

Töging a. Inn, 17.09.2025

Geschäftsleitung